

Frequently Asked Questions (FAQ) – Judge Tours

About Judge Tours Africa

Q: Who is Judge Tours?

A: Judge Tours is a trusted African tourism company that specializes in curated travel experiences across Africa. We offer safaris, cultural tours, city explorations, adventure getaways, and tailored itineraries. Our mission is to connect travelers with the heart and soul of Africa safely, ethically, and memorably.

Travel & Booking

Q: How do I book a tour with Judge Tours?

A: You can book directly through our website, via e-mail, or by speaking with one of our tour specialists. We also offer custom itineraries for groups and individuals.

Q: Can I make changes to my itinerary after booking?

A: Yes, small changes can usually be made depending on availability and timing. Major changes may involve a fee. We recommend finalizing details at least 90 days before departure.

Q: Will you help with flights or pre/post-tour stays?

A: Yes, we can assist with regional flights, airport transfers, and hotel bookings before or after your tour.

Q: When should I book my tour?

A: We recommend booking at least 3–6 months in advance, especially for peak seasons (June–October and December–January). Some lodges and safari camps are booked well ahead.

Q: What is your cancellation policy?

A: Our cancellation policy depends on the tour and timing. Generally, cancellations made 30+ days in advance are eligible for partial refunds. Full details are provided at booking.

Travel Documents & Insurance

Q: Do you help with visas or travel documents?

A: While we do not process visas directly, we provide guidance on visa requirements for each country you will be visiting. We recommend checking with your local embassy or consulate for up-to-date requirements.

Q: Do I need travel insurance?

A: Yes, travel insurance is mandatory for all our tours. It should cover trip cancellation, medical expenses, and evacuation if necessary.

Q: Can you recommend a travel insurance provider?

A: While we do not sell or endorse any specific insurance products, many of our past travelers have used and recommended World Nomads. They offer flexible coverage for adventure travel, medical evacuation, and trip cancellation ideal for multi-country African itineraries. Be sure to carefully review the policy terms to ensure it fits your needs.

Q: What should the policy include?

A: At minimum, your insurance should include:

- Emergency medical coverage
- Medical evacuation and repatriation
- Trip cancellation and interruption
- Coverage for lost, stolen, or delayed baggage
- Optional adventure activity coverage (e.g., safaris, trekking)

We also recommend checking if the policy includes “cancel for any reason” coverage for greater flexibility. Note: You are responsible for purchasing your own insurance and understanding the coverage. Always read the policy details carefully and contact the insurer with questions.

Destinations & Experiences

Q: What African countries do you operate in?

A: We currently operate in Kenya, Tanzania, South Africa, Namibia, Botswana, Zambia, Uganda, Rwanda, Egypt, and Morocco, among others. We’re always expanding our network!

Q: What types of tours do you offer?

A: • Classic Wildlife Safaris

- Gorilla Trekking
- Cultural & Heritage Tours
- City Breaks (Cape Town, Nairobi, Marrakech, etc.)
- Family & Group Packages
- Custom Private Tours

Q: Are your tours suitable for families or elderly travelers?

A: Absolutely. We tailor experiences for all ages and mobility levels. Let us know your needs, and we’ll adjust accommodation, transportation, and activities accordingly. Sustainability & Safety

Q: Do your guides speak English?

A: Yes, our guides are fluent in English, and some also speak French and local African languages.

Q: Can I customize my tour?

A: Absolutely! We specialize in tailor-made experiences. Just tell us what you're looking for, such as your interests, budget, and timeline and we'll handle the rest.

Accommodation & Meals

Q: What type of accommodation can I expect?

A: Options range from budget-friendly guest houses, lodges and eco-resorts.

Q: Are meals included?

A: All tours include daily breakfast, with lunch on some excursions. Specific inclusions vary by itinerary. Dinners may be at the expense of the traveler(s).

Money & Payments

Q: What's included in the price of the tour?

A: Tour inclusions vary, but typically include accommodation, ground transport, breakfast, some lunches, park fees, and guided activities. Flights, visas, and travel insurance are usually not included unless specified for an additional service fee.

Q: What currency should I bring?

A: Local currency will be needed for small purchases. We'll advise you based on your itinerary.

Q: Do I need to tip, and how much?

A: Tipping is customary and appreciated. We'll provide a tipping guide before your departure, with suggested amounts for guides, drivers, and lodge staff.

Sustainability & Responsible Travel

Q: Is it safe to travel in Africa with Judge Tours?

A: Yes. Safety is our top priority. We only partner with licensed, reputable operators and accommodations. Our guides are trained in first aid, and we monitor travel advisories closely.

Q: How do you support local communities and conservation?

A: We work with eco-conscious lodges, support community tourism projects, and donate a portion of profits to wildlife conservation initiatives. Traveling with us means giving back.

Q: How do you ensure ethical tourism practices?

A: We work with local guides, eco-conscious lodges, and support community-owned tourism projects. Your trip supports conservation and local economies not just sightseeing, but impact.
Other Questions

Connectivity & Communication

Q: Will I have internet or mobile phone access?

A: Major cities and lodges usually offer Wi-Fi but expect limited or no signal in remote areas. Consider getting a local SIM card or international roaming plan if needed. Health & Safety

Health & Safety

Q: Is it safe to drink water?

A: We recommend drinking bottled or filtered water throughout your trip. Most lodges and camps provide safe drinking water on site.




Q: What happens in case of a medical emergency?

A: Your guide will be trained in first aid, and we strongly advise having travel insurance that includes evacuation coverage.

Q: Are there any vaccination or health requirements?

A: Some countries require proof of yellow fever vaccination, and we recommend checking the latest CDC or WHO guidelines. Malaria prophylaxis is advised for many areas. Responsible Travel

Still Have Questions? Feel free to contact us at:

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Let us help you discover East Africa the Judge Tours way: Authentic, safe, unforgettable